

## Terms & Conditions

### Eligibility

- By entering the competition, an entrant hereby agrees to be bound by these terms and conditions, and any rules as specified in the competition information.
- Entrant must be 21 or over to enter the competition.
- To qualify for the competition, you must be a resident / citizen of the UAE.
- To be eligible, transactions have to be with Emirates Post only, excluding any other subsidiaries of Emirates Post Group
- To be eligible all transactions within the specified period shall be conducted via VISA cards only
- The opening and closing dates and times for entries are as indicated in the competition information. Any entries received before the opening or after the closing of the competition will be invalid and will not be entered into the competition.
- To be eligible transactions have to be of a minimum purchase value of AED 50, and can be all products and services, including domestic and international shipments
- Transactions can be conducted across all customer touchpoints, including, but not limited to: In Emirates Post branches, the website, Application or Service Point Centres.
- Employees and members of their immediate families (including partners or household members) of any of the following shall not enter the competition:
  - Emirates Post
  - Subsidiaries of Emirates Post Group
  - VISA
  - Any company involved in the organisation, management, promotion, or administration of the competition or its entry routes or donation of prizes or their agents or subsidiaries.

### Prizes / Winner(s)

- Emirates Post will notify the winner(s) when and where the prize can be collected/is delivered. Return of any prize notification as undeliverable or failure to reply may result in disqualification and selection of an alternate winner(s). Each entrant will be eligible for and awarded one prize only. Competition winner(s)' names may be published on appropriate social media channels.
- Claims for prizes must be made in the manner and within the time specified in the competition. Failing which may result in withdrawing the prize from the winner(s) and the selection of an alternate winner(s).
- The prize is as stated in the competition information, and no cash or other alternatives will be offered. The prizes are non-assignable and non-transferable to any other person or third party.
- Emirates Post reserves the right to substitute any prize with another of equivalent value without giving notice.
- Emirates Post shall not be liable for any damage, loss, injury or disappointment suffered by any entrant entering the competition or as a result of accepting any prize, or for any problems or technical malfunction which can affect the transaction.
- The first name and surname of the winner will be published by Emirates Post. The winner allows Emirates Post to record and share content featuring the winner as required.

### Disclaimer

- Emirates Post & VISA may cancel or amend the competition and/or any competition and/or competition information and/or these terms and conditions without prior notice. Any changes will be posted within these terms and conditions.
- Emirates Post reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of the competition rules or relevant laws.
- Emirates Post reserves the right in its sole discretion to withhold delivery of the prize until proof of entrant/winner's eligibility / identity has been proved. Failure to provide this proof upon request will result in the entrant being disqualified from the competition and/or withholding the prize from the winner(s)
- Winners will be selected by Emirates Post under (Permit no 1198912)