Terms & Conditions

- 1. The promotion is valid from 18th July 29th August 2022.
- 2. This promotion is valid on all Dubai Duty Free shops including remote shops and online shopping at www.dubaidutyfree.com , excluding Home Delivery.
- 3. For every AED 500 spent at Dubai Duty Free using Visa card, the customer is entitled to participate in the promotion. Customer must scan the unique QR Code on the receipt and follow the steps for registration.
- 4. The QR Code will direct the customer to a dedicated Dubai Duty Free URL page where they will be asked to fill their name, mobile number and email address.
- 5. An email confirmation will be sent within 24 hours to the customer after they complete the registration and avail the entry coupon.
- 6. This promotion is valid for transactions done using a Visa card only.
- 7. Customers can enter the promotion multiple times using different receipts for purchases accumulated above AED 500 during the promotion period.
- 8. The entries for the first draw will not be carried forward to the next draw.
- 9. Draw dates are 3rd and 31st August 2022 and are subject to change with or without notice.
- 10. Prizes:
 - 2 Winners will get Packages to the FIFA World Cup™ Qatar 2022
 - 20 x Winners will get AED 1,000 in Dubai Duty Free Gift Cards.
 - Each winner will be contacted through the information provided at the time of registration.
 - Each draw date will draw 1 winner to the FIFA World Cup™ package and 10 Dubai Duty Free Gift Cards.
- 11. Winners will be contacted via registered email address to collect their prizes.
- 12. If the winners will not respond within 5 working days, Dubai Duty Free and Visa have the right to select another winner.
- 13. Winners must claim their prizes within 10 days.
- 14. To claim the prizes, winners must present a valid ID, copy of the Dubai Duty Free purchase receipt, and the email confirmation.
- 15. Dubai Duty Free, Visa and their partners in this promotion are not responsible if the transaction receipt is lost, stolen, damaged or destroyed. No replacement will be provided under these circumstances.
- 16. If a customer cancels their purchase/s, the entry coupon/s will be eliminated from the draw.
- 17. Dubai Duty Free staff are not eligible to participate in this promotion.
- 18. In case a fraudulent transaction is suspected, Visa and Dubai Duty Free reserves the right to deny the prize to the winner