

Offers

1. Stay with AlBalad Tour:

- Offer Period: Until February 28, 2025
- Deluxe Room Rate: SAR 2660 per night (VAT and Municipality Fees included)
- Deluxe Suite Rate: SAR 3080 per night (VAT and Municipality Fees included)
- Contact: reservations@albaladhospitality.com
Includes:
 - Breakfast for two at Beit Jokhdar Restaurant, featuring a set menu, fine dining, and a Saudi-inspired culinary experience
 - 50-minute Albalad tour with a certified guide
 - Executive Room upgrade when a room category is booked (subject to availability upon arrival)
 - Executive Suite upgrade when a suite category is booked (subject to availability upon arrival)
 - Complimentary Saudi Madini Tea and minibar set
 - Dedicated butler service
 - Bookings are non-cancellable and non-refundable.

2. Dining with AlBalad Tour:

- Offer Period: Until February 28, 2025
- Rate: SAR 1660 (VAT and Municipality Fees included)
Includes:
 - Dinner for two at Beit Jokhdar Restaurant, featuring a set menu, fine dining, and a Saudi-inspired culinary experience
 - 50-minute Albalad tour with a certified guide
 - Complimentary Saudi Madini Tea upon arrival
 - Bookings are non-cancellable and non-refundable.

Optional Offerings:

Beit Jokhdar Restaurant – Exquisite Set Menu Fine Dining:

- Lunch: SAR 290 per guest (see attached menu sample)
- Dinner: SAR 380 per guest (see attached menu sample)
- Contact: reservations@albaladhospitality.com or book directly [here](#)
- All rates include VAT.

Workshops:

- 1-Hour Workshop: SAR 180-250 per guest (subject to availability)
- 2-3 Hour Workshop: SAR 250-400 per guest (subject to availability)
- Contact: reservations@albaladhospitality.com
- Services are subject to availability upon request.
- Bookings are non-cancellable and non-refundable.

Certified Tour Guide Services:

- 1 Hour: SAR 900 (1-4 people per tour) - subject to availability
- 2 Hours: SAR 1500 (1-4 people per tour) - subject to availability
- Languages Available: English, Arabic, Spanish, French, and Urdu

- Contact: reservations@albaladhospitality.com
- Services are subject to availability upon request.
- Bookings are non-cancellable and non-refundable.

General Terms and Conditions

- This offer supersedes any previous offers or agreements.
- Prices quoted are subject to room type availability at the time of booking. In case the requested room type is unavailable, the price of the available room will be offered.
- Connecting rooms are not available at the hotel. Adjacent rooms may be allocated based on availability.
- If the guest wishes to extend their stay beyond the booked and confirmed period by the hotel, the hotel will apply the best available rate for the extended period, unless an extension request is directed to the hotel through the agent, in which case the rates mentioned in this offer will be applied subject to availability.
- If the client wishes to extend the stay of their guests, the hotel must be notified 24 hours in advance. The hotel has the right to accept or refuse the request. If the hotel approves the extension, such approval is conditional upon full payment of the extended period 24 hours before the original departure time to complete the extension procedures. To avoid any doubt, the hotel has the sole right to revoke its conditional approval if the customer does not pay for the extended period.

Validity

This offer is valid from the date of signing until December 31, 2024.

Groups

All the above rates are for individual reservations and not applicable for group bookings of six (6) rooms or more.

Airport Transfers

Airport transfers from King Abdulaziz International Airport can be arranged at the rate of SR. 300.00 per car (each way per car - maximum of three guests). Rates are subject to 15% VAT.

Reservations

Reservation requests must be submitted in writing via email to Reservations@albaladhospitality.com . Reservations will not be considered valid until the hotel issues written confirmation. If the customer books a room (or rooms) using a credit card and the guest (or guests) fail to show up, the hotel will be forced to apply its no-show policy. If the guest requests a higher room category than the one booked in advance, an additional fee will be applied as per the hotel's rate list in effect at the time.

Check-in and Check-out

- Check-in time starts at 4:00 PM. Guests will not be able to check in to their rooms before this time.
- If guests would like to check in early, they must include a request for early check-in and an approximate arrival time in their reservation. The hotel has the sole right to accept

or reject this request. If the request is accepted, the hotel will charge the guest/customer the full price of an additional night.

- Check-out time is 12:00 PM. If the customer/guest requests a late check-out, the hotel may grant the guest/customer an extension based on room availability. An additional fee will be charged for the extension.

Cancellation, No-show and Early Departure

- The hotel has a specific cancellation policy that allows the customer to cancel the reservation without any deductions from the reservation value, provided that the cancellation is made at least (24) hours before the confirmed reservation date.
- If the customer requests to cancel the reservation without adhering to the cancellation policy or if the guest/guests do not show up on the confirmed reservation date, the hotel will be forced to cancel the reservation and deduct the full price of one night from the total reservation value.
- If the customer/guest requests an early check-out before the scheduled check-out date, the hotel will apply an early departure fee of one day's cost for the day following the departure.

In all cases, cancellation requests must be submitted in writing; and the hotel's approval will not be valid unless it is issued in writing.

Payment

Reservations must be paid for using a valid credit card, cash in advance, or bank transfer before arrival. Credit payment will not be accepted unless the hotel issues written approval based on the customer's request for deferred payment.

Bank Details

Bank Name:	Saudi National Bank / SNB
Bank Details:	ALBALAD HOSPITALITY COMPANY FOR HOTELS OPERATION
Account:	65800000732607
IBAN No:	SA0610000065800000732607
Swift Code:	NCBKSAJE
Currency:	Saudi Riyal

Liability and Compensation

- The customer agrees that the guests will comply with the terms and conditions of this offer, as well as the hotel's terms, conditions, rules, and procedures.
- The customer agrees to bear any compensation or expenses for any damages that may be caused to the hotel by the guest's failure to pay fees and charges for services provided by the hotel or for any other reasons related to misuse.

Advertising Materials

The customer or guest may not advertise any promotional materials such as posters, brochures, banners, websites, etc., unless they have obtained prior written approval from the authorized representative of the hotel.

When applying for the hotel's written approval for advertising or promoting any materials, whether written, audio, visual, or otherwise, the customer must include the following in their application:

- Submit all materials to be published or advertised before printing and distribution.
- To accurately specify and identify the place of presentation or placement in the hotel's facilities or rooms.
- To include in their application an undertaking on the accuracy and integrity of the content provided in the advertised materials, and their commitment to bear full responsibility in case of any inaccuracy.

If the customer fails to comply with the provisions of this clause, they will be obliged to compensate the hotel for any material or moral damages, including damage to the hotel's image or reputation. The hotel also has the right in this case to terminate and cancel any agreement, offer, understanding, or withdrawal that has been agreed upon with the customer, and in this case the customer will not have the right to claim any compensation or expenses from the hotel as a result of this.

If the hotel approves the promotion and advertising of the materials, all photographs, images or logos of the hotel used in any promotional materials must be consistent with the standard format according to the hotel's corporate identity. In no case may the customer use this identity for any purpose other than the one for which it was intended, and for this purpose, they may not modify this identity except to reduce or enlarge it.

Termination

The hotel may terminate this offer at any time and without cause upon written notice of termination ten (10) days prior to the scheduled termination date to the customer. The customer's approval of this offer shall not constitute an obligation on the part of the hotel to approve the customer's requests unless made in writing. The hotel shall not be bound by the offer even after the customer's approval, except within the limits of the written approvals it has issued for reservations requested by the customer and approved by the hotel.

Force Majeure

Neither party shall be liable to the other under this agreement if performance becomes impossible due to force majeure, which is an event that the injured party/parties could not reasonably have anticipated and whose effect was beyond the control of the injured party/parties (except for the settlement of payments) and which includes, but is not limited to, natural disasters, wars, strikes, epidemics, earthquakes, fires or floods.

Advice and Recommendations

Advice or recommendations or opinions provided by hotel staff in good faith do not constitute any warranty of any kind and do not give rise to any claim against the hotel or these representatives.

Jurisdiction and Governing Law

This offer is subject to the laws of the Kingdom of Saudi Arabia and the customer agrees to implement it in accordance with the laws, regulations and rules in force in the Kingdom of Saudi Arabia. Any dispute or disagreement or claim arising between the parties as a result of or in connection with this offer, or its breach or validity or interpretation or implementation, the parties shall make their best efforts to settle such dispute or disagreements amicably. If the parties are unable to reach a solution within thirty (30) days from the date of sending a notice from one party to the other party informing them of any dispute or disagreement, any dispute or disagreement that cannot be settled by the parties shall be referred to the competent court in Jeddah for consideration and adjudication.

Correspondence

Customer correspondence shall be considered valid if it is made in one of the following ways:

- Sent via email to the following address:

Customer Acceptance

The customer acknowledges their full understanding of the terms and conditions set forth in this offer and agrees by signing to adhere to and fulfil its provisions and conditions. The customer agrees to deliver to the hotel an original signed and stamped copy on each page along with the price sheet within 15 days from the date of this offer.